



Dear Soccer Fanatic Customer,

The following statement is to help clarify Soccer Fanatic's security payment practices & policies.

Retriever Payment Systems (also known as NPC), along with Authorize.net, process the credit/debit card payments for Soccer Fanatic's online web store.

Authorize.net is one of the largest security internet payment gateway companies that:

1. Collects the payment information from Cardholders when purchasing products from Soccer Fanatic's website
2. Instantly encrypts the payment data to prevent hackers from accessing any payment information
3. Stores & secures all payment data

Retriever/NPC, is one of the largest payment processors in the US that, collects the encrypted payment data from Authorize.net and move the funds accordingly. To date, credit/debit card data has never been compromised or stolen from either Authorize.net or Retriever Payment Systems/NPC. Visa & MasterCard regularly monitor credit card data theft and will go after any merchant or payment processor that does not properly secure their Cardholder's data.

I regularly meet with the staff at Soccer Fanatic to make sure they are knowledgeable and compliant on the latest Payment Card Industry Data Security Standards (PCI DSS). Each year, Soccer Fanatic hires a third-party company called Trustwave, which is certified by Visa, MasterCard, American Express, & Discover, to review and verify their secured payment systems & procedures. They also incorporate additional online protection programs that regularly check for any possible vulnerability. I can confidently say that Soccer Fanatic employees are well trained (better than I've seen at most other businesses).

As an added protective measure, no one at Soccer Fanatic (including the owners) has access to the full credit card number for any online purchases. Soccer Fanatic employees are only able to view the last 4 digits of the credit card number, which is used for reference purposes only.

Please feel free to contact me if you have any other concerns or questions.

Respectfully,

Bill Barger, VP
Retriever Payment Systems
National Processing Company
4550 Kearny Villa Road #222
San Diego, CA 92123

Phone: 858.495.9111
Fax: 858.495.9144